

Contents

Preface	Preface-1
1. OSSGR FSD 70-01-0100: Dialing Instruction	1-1
1.1 Service Definition	1-1
1.2 User Perspective	1-1
1.2.1 Normal User/System Interactions	1-1
1.2.2 Abnormal User/System Interactions	1-1
1.3 Feature Requirements	1-1
1.3.1 Introduction	1-1
1.3.2 Network Plan	1-2
1.3.3 System Architecture	1-2
1.3.4 Relationship to Other Services	1-2
1.3.5 Call Processing	1-2
1.3.5.1 Service Request	1-2
1.3.5.2 Request Processing	1-2
1.3.5.3 Increment Dialing Instruction Service Requests	1-4
1.3.5.4 Subsequent Requests	1-4
1.3.5.5 New Request Processing	1-5
1.3.6 Signaling	1-5
1.3.7 Detection Subsystem	1-5
1.3.8 Announcement Subsystem	1-5
1.3.9 Operator Subsystem	1-6
1.3.10 Databases	1-7
1.3.10.1 Operator Reference Database	1-7
1.3.10.2 Database Query	1-7
1.3.10.3 Database Response	1-8
1.3.10.4 Update Responsibility—IC Data in LEC ORDB	1-8
1.3.10.5 Reconnect Table	1-8
1.3.11 Administration	1-8
1.3.11.1 Billing	1-8
1.3.11.2 Service Measurement	1-9
1.3.11.3 Service Evaluation	1-9
1.3.11.4 Database Management	1-9
1.3.11.5 Generic Program Alterations	1-9
1.3.11.6 Operator Training	1-9
1.3.11.7 LEC Programmability	1-10
1.3.11.8 Supplier Support	1-10
1.3.11.9 System Integration and Test	1-10
1.3.12 Report Subsystem	1-10
1.3.13 Transmission	1-10
1.3.14 Maintenance	1-10
1.3.15 System Interfaces	1-10
1.3.16 Service Standards	1-10
1.3.17 Reliability	1-10

1.3.18	Power	1-10
1.3.19	Equipment	1-10
1.3.20	Environment	1-10
1.3.21	Network Management	1-10
1.3.22	System Capacity	1-10
1.3.23	Synchronization	1-11
1.3.24	Documentation	1-11
1.4	Requirements Record	1-11
1.5	Feature Flow Diagram	1-11
2.	OSSGR FSD 70-01-0200: Rate Information Service	2-1
2.1	Service Definition	2-1
2.2	User Perspective	2-1
2.2.1	Normal User/System Interactions	2-1
2.2.2	Abnormal User/System Interactions	2-1
2.3	Feature Requirements	2-1
2.3.1	Introduction	2-1
2.3.1.1	Rate Parameters	2-2
2.3.1.2	LEC Rates	2-2
2.3.1.3	IC Rates	2-3
2.3.1.4	Other Service Providers' Rates	2-3
2.3.2	Network Plan	2-3
2.3.3	System Architecture	2-3
2.3.4	Relationship to Other Services	2-3
2.3.5	Call Processing	2-3
2.3.5.1	General	2-3
2.3.5.2	Database Query	2-6
2.3.5.3	Increment Rate Information Service Requests	2-7
2.3.5.4	Subsequent Requests	2-7
2.3.5.5	New Request Processing	2-8
2.3.6	Signaling	2-9
2.3.7	Detection Subsystem	2-9
2.3.8	Announcement Subsystem	2-9
2.3.9	Operator Subsystem	2-9
2.3.9.1	General	2-9
2.3.9.2	Position Display to Operator	2-9
2.3.9.3	Rate Database Display	2-10
2.3.10	Databases	2-11
2.3.10.1	General	2-11
2.3.10.2	Database Content	2-12
2.3.10.3	Reconnect Table	2-14
2.3.11	Administration	2-15
2.3.11.1	Billing	2-15
2.3.11.2	Service Measurements	2-15
2.3.11.3	Service Evaluation	2-15
2.3.11.4	Database Management	2-15
2.3.11.5	Generic Program Alteration	2-15

2.3.11.6	Operator Training	2-15
2.3.11.7	LEC Programmability	2-16
2.3.11.8	Supplier Support	2-16
2.3.11.9	System Integration and Test	2-16
2.3.12	Report Subsystem	2-16
2.3.13	Transmission	2-16
2.3.14	Maintenance	2-16
2.3.15	System Interfaces	2-16
2.3.16	Service Standards	2-16
2.3.17	Reliability	2-16
2.3.18	Power	2-16
2.3.19	Equipment	2-16
2.3.20	Environment	2-16
2.3.21	Network Management	2-16
2.3.22	System Capacity	2-16
2.3.23	Synchronization	2-17
2.3.24	Documentation	2-17
2.4	Requirements Record	2-17
2.5	Feature Flow Diagram	2-17
3.	OSSGR FSD 70-01-0300: Transfer CAMA Service	3-1
3.1	Service Definition	3-1
3.2	User Perspective	3-1
3.2.1	Normal User/System Interactions	3-1
3.2.2	Abnormal User/System Interactions	3-1
3.3	Feature Requirements	3-1
3.3.1	Introduction	3-1
3.3.2	Network Plan	3-2
3.3.3	System Architecture	3-2
3.3.4	Relationship to Other Services	3-2
3.3.5	Call Processing	3-2
3.3.6	Signaling	3-2
3.3.7	Detection Subsystem	3-3
3.3.8	Announcement Subsystem	3-3
3.3.9	Operator Subsystem	3-3
3.3.10	Databases	3-3
3.3.11	Administration	3-3
3.3.11.1	Billing	3-3
3.3.11.2	Traffic Measurements	3-4
3.3.11.3	Service Measurements	3-4
3.3.11.4	Service Evaluation	3-4
3.3.11.5	Database Management (Recent Change)	3-4
3.3.11.6	Generic Program Alteration	3-4
3.3.11.7	Operator Training	3-4
3.3.11.8	LEC Programmability	3-5
3.3.11.9	Supplier Support	3-5
3.3.11.10	System Integration and Test	3-5

3.3.12	Report Subsystem	3-5
3.3.13	Transmission	3-5
3.3.14	Maintenance	3-5
3.3.15	System Interfaces	3-5
3.3.16	Service Standards	3-5
3.3.17	Reliability	3-5
3.3.18	Power	3-5
3.3.19	Equipment	3-5
3.3.20	Environment	3-5
3.3.21	Network Management	3-5
3.3.22	System Capacity	3-5
3.3.23	Synchronization	3-6
3.3.24	Documentation	3-6
3.4	Requirements Record	3-6
3.5	Feature Flow Diagram	3-6
4.	OSSGR FSD 70-01-0400: Credit Recording Service	4-1
4.1	Service Definition	4-1
4.2	User Perspective	4-1
4.2.1	Normal User/System Interactions	4-1
4.2.2	Abnormal User/System Interactions	4-1
4.3	Feature Requirements	4-1
4.3.1	Introduction	4-1
4.3.2	Network Plan	4-2
4.3.3	System Architecture	4-2
4.3.4	Relationship to Other Services	4-2
4.3.5	Call Processing	4-2
4.3.6	Signaling	4-4
4.3.7	Detection Subsystem	4-4
4.3.8	Announcement Subsystem	4-4
4.3.9	Operator Subsystem	4-4
4.3.9.1	Operator Keying	4-5
4.3.9.2	Credit Request Details	4-5
4.3.9.3	Default Values	4-5
4.3.9.4	IC Translation	4-5
4.3.9.5	Data Format and Content Checks	4-6
4.3.9.6	Requests Operator Cannot Complete	4-6
4.3.9.7	Service Interrupt	4-6
4.3.9.8	System Error Detection	4-6
4.3.10	Databases	4-7
4.3.11	Administration	4-7
4.3.11.1	Billing	4-7
4.3.11.2	Service Measurements	4-8
4.3.11.3	Service Evaluation	4-8
4.3.11.4	Database Management	4-8
4.3.11.5	Generic Program Alteration	4-8
4.3.11.6	Operator Training	4-8

4.3.11.7	LEC Programmability	4-9
4.3.11.8	Supplier Support	4-9
4.3.11.9	System Integration and Test	4-9
4.3.12	Report Subsystem	4-9
4.3.13	Transmission	4-9
4.3.14	Maintenance	4-9
4.3.15	System Interfaces	4-9
4.3.16	Service Standards	4-9
4.3.17	Reliability	4-9
4.3.18	Power	4-9
4.3.19	Equipment	4-9
4.3.20	Environment	4-9
4.3.21	Network Management	4-9
4.3.22	System Capacity	4-9
4.3.23	Synchronization	4-10
4.3.24	Documentation	4-10
4.4	Requirements Record	4-17
4.5	Feature Flow Diagram	4-17
5.	OSSGR FSD 70-01-0500: Trouble Reporting Service	5-1
5.1	Service Definition	5-1
5.2	User Perspective	5-1
5.2.1	Normal User/System Interactions	5-1
5.2.2	Abnormal User/System Interactions	5-1
5.3	Feature Requirements	5-2
5.3.1	Introduction	5-2
5.3.2	Network Plan	5-2
5.3.3	System Architecture	5-2
5.3.4	Relationship to Other Services	5-2
5.3.5	Call Processing	5-3
5.3.5.1	Preset Fields	5-4
5.3.5.2	IC Identification	5-4
5.3.6	Signaling	5-5
5.3.7	Detection Subsystem	5-5
5.3.8	Announcement Subsystem	5-5
5.3.9	Operator Subsystem	5-5
5.3.9.1	General	5-5
5.3.9.2	Trouble Report Details	5-5
5.3.10	Database	5-6
5.3.10.1	Table Lookups	5-6
5.3.11	Administration	5-8
5.3.11.1	Billing	5-8
5.3.11.2	Service Measurements	5-8
5.3.11.3	Service Evaluation	5-8
5.3.11.4	Database Management	5-9
5.3.11.5	Generic Program Alteration	5-9
5.3.11.6	Operator Training	5-9

- 5.3.11.7 LEC Programmability 5-9
- 5.3.11.8 Supplier Support 5-9
- 5.3.11.9 System Integration and Test 5-9
- 5.3.12 Report Subsystem 5-9
- 5.3.13 Transmission 5-10
- 5.3.14 Maintenance 5-10
- 5.3.15 System Interfaces 5-10
- 5.3.16 Service Standards 5-10
- 5.3.17 Reliability 5-10
- 5.3.18 Power 5-10
- 5.3.19 Equipment 5-10
- 5.3.20 Environment 5-10
- 5.3.21 Network Management 5-10
- 5.3.22 System Capacity 5-10
- 5.3.23 Synchronization 5-10
- 5.3.24 Documentation 5-10
- 5.4 Requirements Record 5-17
- 5.5 Feature Flow Diagram 5-17
- 6. OSSGR FSD 70-01-0600: Calls To and From Nondialable Points 6-1
 - 6.1 Service Definition 6-1
 - 6.2 User Perspective 6-1
 - 6.2.1 Normal User/System Interactions 6-1
 - 6.2.1.1 Call Origination 6-1
 - 6.2.1.2 Call Completion 6-1
 - 6.2.2 Abnormal User/System Interfaces 6-2
 - 6.3 Feature Requirements 6-2
 - 6.3.1 Introduction 6-2
 - 6.3.2 Network Plan 6-2
 - 6.3.3 System Architecture 6-3
 - 6.3.4 Relationship to Other Services 6-3
 - 6.3.5 Call Processing 6-3
 - 6.3.5.1 System Actions 6-4
 - 6.3.5.2 Operator Dialogue With Originating Customer 6-5
 - 6.3.5.3 Operator System Monitoring of Floated Call 6-5
 - 6.3.6 Signaling 6-6
 - 6.3.6.1 Dialing Plan 6-6
 - 6.3.6.2 Flash 6-6
 - 6.3.6.3 Ringback 6-6
 - 6.3.7 Detection Subsystem 6-7
 - 6.3.8 Announcement Subsystem 6-7
 - 6.3.9 Operator Subsystem 6-7
 - 6.3.9.1 Visual Information Display to Operator 6-7
 - 6.3.9.2 Routing Codes and ICs 6-7
 - 6.3.10 Databases 6-8
 - 6.3.10.1 General 6-8
 - 6.3.10.2 Database Queries 6-8

6.3.10.3	Database Content	6-10
6.3.11	Administration	6-11
6.3.11.1	Billing	6-11
6.3.11.2	Traffic Measurements	6-12
6.3.11.3	Service Measurements	6-12
6.3.11.4	Service Evaluation	6-12
6.3.11.5	Database Management	6-12
6.3.11.6	Generic Program Alteration	6-12
6.3.11.7	Operator Training	6-12
6.3.11.8	LEC Programmability	6-13
6.3.11.9	Supplier Support	6-13
6.3.11.10	System Integration and Test	6-13
6.3.12	Report Subsystem	6-13
6.3.13	Transmission	6-13
6.3.14	Maintenance	6-13
6.3.15	System Interfaces	6-13
6.3.16	Service Standards	6-14
6.3.17	Reliability	6-14
6.3.18	Power	6-14
6.3.19	Equipment	6-14
6.3.20	Environment	6-14
6.3.21	Network Management	6-14
6.3.22	System Capacity	6-14
6.3.23	Synchronization	6-14
6.3.24	Documentation	6-14
6.4	Requirements Record	6-15
6.5	Feature Flow Diagram	6-15
7.	OSSGR FSD 70-01-0700: LEC-Official and Employee Telephone Numbers	7-1
7.1	Service Definition	7-1
7.2	User Perspective	7-1
7.2.1	Normal User/System Interactions	7-1
7.2.2	Abnormal User/System Interactions	7-1
7.3	Feature Requirements	7-1
7.3.1	Introduction	7-1
7.3.2	Network Plan	7-2
7.3.3	System Architecture	7-2
7.3.4	Relationship to Other Services	7-2
7.3.5	Call Processing	7-2
7.3.6	Signaling	7-2
7.3.6.1	Dialing Plan	7-2
7.3.7	Detection Subsystem	7-3
7.3.8	Announcement Subsystem	7-3
7.3.9	Operator Subsystem	7-3
7.3.10	Databases	7-3
7.3.10.1	General	7-3
7.3.10.2	Database Queries	7-3

7.3.10.3	Database Content	7-4
7.3.10.4	Database Updating	7-4
7.3.11	Administration	7-5
7.3.11.1	Billing	7-5
7.3.11.2	Traffic Measurements	7-5
7.3.11.3	Service Measurements	7-5
7.3.11.4	Service Evaluation	7-5
7.3.11.5	Database Management	7-5
7.3.11.6	Generic Program Alteration	7-5
7.3.11.7	Operator Training	7-5
7.3.11.8	LEC Programmability	7-6
7.3.11.9	Supplier Support	7-6
7.3.11.10	System Integration and Test	7-6
7.3.12	Report Subsystem	7-6
7.3.13	Transmission	7-6
7.3.14	Maintenance	7-6
7.3.15	System Interfaces	7-6
7.3.16	Service Standards	7-6
7.3.17	Reliability	7-6
7.3.18	Power	7-6
7.3.19	Equipment	7-6
7.3.20	Environment	7-6
7.3.21	Network Management	7-6
7.3.22	System Capacity	7-6
7.3.23	Synchronization	7-7
7.3.24	Documentation	7-7
7.4	Requirements Record	7-7
7.5	Feature Flow Diagram	7-7
8.	OSSGR FSD 70-01-0800: Coin Line Identification	8-1
8.1	Service Definition	8-1
8.2	User Perspective	8-1
8.2.1	Normal User/System Interactions	8-1
8.2.2	Abnormal User/System Interactions	8-1
8.3	Feature Requirements	8-1
8.3.1	Introduction	8-1
8.3.2	Network Plan	8-2
8.3.3	System Architecture	8-2
8.3.4	Relationship to Other Services	8-2
8.3.5	Call Processing	8-2
8.3.6	Signaling	8-2
8.3.7	Detection Subsystem	8-2
8.3.8	Announcement Subsystem	8-2
8.3.9	Operator Subsystem	8-2
8.3.10	Databases	8-3
8.3.11	Administration	8-3
8.3.11.1	Billing	8-3

8.3.11.2	Traffic Measurements	8-3
8.3.11.3	Service Measurements	8-3
8.3.11.4	Service Evaluation	8-3
8.3.11.5	Database Management	8-4
8.3.11.6	Generic Program Alteration	8-4
8.3.11.7	Operator Training	8-4
8.3.11.8	LEC Programmability	8-4
8.3.11.9	Supplier Support	8-4
8.3.11.10	System Integration and Test	8-4
8.3.12	Report Subsystem	8-4
8.3.13	Transmission	8-4
8.3.14	Maintenance	8-4
8.3.15	System Interfaces	8-4
8.3.16	Service Standards	8-4
8.3.17	Reliability	8-4
8.3.18	Power	8-4
8.3.19	Equipment	8-4
8.3.20	Environment	8-4
8.3.21	Network Management	8-4
8.3.22	System Capacity	8-4
8.3.23	Synchronization	8-5
8.3.24	Documentation	8-5
8.4	Requirements Record	8-5
8.5	Feature Flow Diagram	8-6
9.	OSSGR FSD 70-01-0900: General Information Services	9-1
9.1	Service Definition	9-1
9.2	User Perspective	9-1
9.2.1	Normal User/System Interactions	9-1
9.2.2	Abnormal User/System Interactions	9-1
9.3	Feature Requirements	9-1
9.3.1	Introduction	9-1
9.3.2	Network Plan	9-2
9.3.3	System Architecture	9-2
9.3.4	Relationship to Other Services	9-2
9.3.5	Call Processing	9-2
9.3.5.1	Service Request	9-2
9.3.5.2	Request Processing	9-3
9.3.5.3	Increment General Information Service Requests	9-4
9.3.5.4	Subsequent Requests	9-4
9.3.5.5	New Request Processing	9-5
9.3.6	Signaling	9-5
9.3.7	Detection Subsystem	9-5
9.3.8	Announcement Subsystem	9-5
9.3.8.1	Time and Date	9-6
9.3.8.2	Place Name	9-6
9.3.8.3	Serving Telephone Company	9-6

9.3.8.4	Country Codes	9-6
9.3.8.5	Announcement Wording	9-6
9.3.9	Operator Subsystem	9-7
9.3.9.1	Type of General Information	9-7
9.3.9.2	Billing Information	9-7
9.3.9.3	Additional Data	9-7
9.3.9.4	Verbal Response	9-7
9.3.9.5	Additional Request	9-8
9.3.10	Databases	9-8
9.3.10.1	General Information Service Table	9-8
9.3.10.2	Operator Reference Database	9-8
9.3.10.3	Reconnect Table	9-9
9.3.11	Administration	9-9
9.3.11.1	Billing	9-9
9.3.11.2	Traffic Measurements	9-10
9.3.11.3	Service Measurements	9-10
9.3.11.4	Service Evaluation	9-10
9.3.11.5	Database Management	9-10
9.3.11.6	Generic Program Alteration	9-10
9.3.11.7	Operator Training	9-10
9.3.11.8	LEC Programmability	9-10
9.3.11.9	Supplier Support	9-11
9.3.11.10	System Integration and Test	9-11
9.3.12	Report Subsystem	9-11
9.3.13	Transmission	9-11
9.3.14	Maintenance	9-11
9.3.15	System Interfaces	9-11
9.3.16	Service Standards	9-11
9.3.17	Reliability	9-11
9.3.18	Power	9-11
9.3.19	Equipment	9-11
9.3.20	Environment	9-11
9.3.21	Network Management	9-11
9.3.22	System Capacity	9-11
9.3.23	Synchronization	9-11
9.3.24	Documentation	9-11
9.4	Requirements Record	9-11
9.5	Feature Flow Diagram	9-12
10.	OSSGR FSD 70-01-0901: Community Bulletin Board	10-1
10.1	Service Definition	10-1
10.2	User Perspective	10-1
10.2.1	Normal User/System Interactions	10-1
10.2.2	Abnormal User/System Interactions	10-2
10.3	Feature Requirements	10-2
10.3.1	Introduction	10-2
10.3.2	Network Plan	10-2

10.3.3	System Architecture	10-2
10.3.4	Relationship to Other Services	10-2
10.3.5	Call Processing	10-3
10.3.5.1	Service Request	10-3
10.3.5.2	Partially Automated Services	10-3
10.3.5.3	Manual Services	10-3
10.3.5.4	Post-Announcement Processing	10-4
10.3.6	Signaling	10-4
10.3.7	Detection Subsystem	10-4
10.3.8	Announcement Subsystem	10-4
10.3.9	Operator Subsystem	10-4
10.3.9.1	Service Determination	10-4
10.3.9.2	Type of Community Information	10-5
10.3.9.3	Billing Information	10-5
10.3.9.4	Additional Data	10-5
10.3.9.5	Verbal Response	10-5
10.3.9.6	Additional Request	10-5
10.3.10	Databases	10-6
10.3.10.1	Information Service Table	10-6
10.3.10.2	Community Information Database	10-6
10.3.10.3	Reconnect Table	10-6
10.3.11	Administration	10-7
10.3.11.1	Billing	10-7
10.3.11.2	Traffic Measurements	10-7
10.3.11.3	Service Measurements	10-7
10.3.11.4	Service Evaluation	10-7
10.3.11.5	Database Management	10-7
10.3.11.6	Generic Program Alteration	10-7
10.3.11.7	Operator Training	10-7
10.3.11.8	LEC Programmability	10-7
10.3.11.9	Supplier Support	10-8
10.3.11.10	System Integration and Test	10-8
10.3.12	Report Subsystem	10-8
10.3.13	Transmission	10-8
10.3.14	Maintenance	10-8
10.3.15	System Interfaces	10-8
10.3.16	Service Standards	10-8
10.3.17	Reliability	10-8
10.3.18	Power	10-8
10.3.19	Equipment	10-8
10.3.20	Environment	10-8
10.3.21	Network Management	10-8
10.3.22	System Capacity	10-8
10.3.23	Synchronization	10-8
10.3.24	Documentation	10-8
10.4	Requirements Record	10-8
10.5	Feature Flow Diagram	10-9

- 11. OOSGR FSD 70-01-1000: Information Source Access 11-1
 - 11.1 Service Definition 11-1
 - 11.2 User Perspective 11-1
 - 11.2.1 Normal User/System Interactions 11-1
 - 11.2.2 Abnormal User/System Interactions 11-1
 - 11.3 Feature Requirements 11-1
 - 11.3.1 Introduction 11-1
 - 11.3.2 Network Plan 11-2
 - 11.3.3 System Architecture 11-2
 - 11.3.4 Relationship to Other Services 11-2
 - 11.3.5 Call Processing 11-2
 - 11.3.6 Signaling 11-3
 - 11.3.7 Detection Subsystem 11-3
 - 11.3.8 Announcement Subsystem 11-3
 - 11.3.9 Operator Subsystem 11-3
 - 11.3.9.1 Database Selection 11-3
 - 11.3.9.2 Database Connection 11-3
 - 11.3.10 Databases 11-3
 - 11.3.10.1 Database Parameter Table 11-3
 - 11.3.11 Administration 11-4
 - 11.3.11.1 Billing 11-4
 - 11.3.12 Report Subsystem 11-5
 - 11.3.13 Transmission 11-5
 - 11.3.14 Maintenance 11-5
 - 11.3.15 System Interfaces 11-5
 - 11.3.16 Service Standards 11-5
 - 11.3.17 Reliability 11-5
 - 11.3.18 Power 11-5
 - 11.3.19 Equipment 11-5
 - 11.3.20 Environment 11-5
 - 11.3.21 Network Management 11-5
 - 11.3.22 System Capacity 11-5
 - 11.3.23 Synchronization 11-5
 - 11.3.24 Documentation 11-5
 - 11.4 Requirements Record 11-5
 - 11.5 Feature Flow Diagram 11-6
- 12. OSSGR FSD 70-01-1100: Ringback Service 12-1
 - 12.1 Service Definition 12-1
 - 12.2 User Perspective 12-1
 - 12.2.1 Normal User/System Interactions 12-1
 - 12.2.2 Abnormal User/System Interactions 12-1
 - 12.3 Feature Requirements 12-1
 - 12.3.1 Introduction 12-1
 - 12.3.2 Network Plan 12-2
 - 12.3.3 System Architecture 12-2
 - 12.3.4 Relationship to Other Services 12-2

12.3.5	Call Processing	12-2
12.3.5.1	Ringback Service Instructions	12-2
12.3.5.2	Ringback Service Outpulsing	12-2
12.3.6	Signaling	12-3
12.3.7	Detection Subsystem	12-3
12.3.8	Announcement Subsystem	12-3
12.3.8.1	Instructions	12-3
12.3.8.2	Successful Ringback	12-3
12.3.9	Operator Subsystem	12-3
12.3.10	Databases	12-3
12.3.11	Administration	12-3
12.3.11.1	Billing	12-3
12.3.12	Report Subsystem	12-4
12.3.13	Transmission	12-4
12.3.14	Maintenance	12-4
12.3.15	System Interfaces	12-4
12.3.16	Service Standards	12-4
12.3.17	Reliability	12-4
12.3.18	Power	12-4
12.3.19	Equipment	12-4
12.3.20	Environment	12-4
12.3.21	Network Management	12-4
12.3.22	System Capacity	12-4
12.3.23	Synchronization	12-4
12.3.24	Documentation	12-4
12.4	Requirements Record	12-4
12.5	Feature Flow Diagram	12-5
13.	OSSGR FSD 70-01-1200: Intercept Services	13-1
13.1	Service Definition	13-1
13.2	User Perspective	13-2
13.2.1	Normal User/System Interactions	13-2
13.2.2	Charge Arrangement	13-3
13.2.3	Abnormal User/System Interactions	13-4
13.3	Feature Requirements	13-4
13.3.1	Introduction	13-4
13.3.2	Network Plan	13-6
13.3.3	System Architecture	13-7
13.3.4	Relationship to Other Services	13-8
13.3.5	Call Processing	13-8
13.3.5.1	Initiating the Service	13-8
13.3.5.2	Call Routing	13-9
13.3.5.3	Service Options	13-9
13.3.5.4	Post-Announcement Treatment	13-11
13.3.5.5	Call Processing for TEOs With Circuit Associated Signaling	13-12
13.3.6	Signaling	13-14

13.3.6.1	Answer Supervision	13-14
13.3.6.2	Circuit Associated Signaling for Intercept Call Completion	13-14
13.3.6.3	SS7 Signaling	13-17
13.3.7	Detection Subsystem	13-18
13.3.7.1	DTMF Detection	13-18
13.3.7.2	Speech Recognition	13-19
13.3.8	Announcement Subsystem	13-19
13.3.8.1	Standard Pre-Recorded Announcements	13-19
13.3.8.2	Customized Pre-Recorded Announcements	13-21
13.3.8.3	Customer Recorded Announcements	13-21
13.3.8.4	Text-To-Speech Announcements	13-21
13.3.8.5	Prompts	13-22
13.3.9	Operator Subsystem	13-22
13.3.9.1	Operator-Handled Split-Referrals	13-22
13.3.9.2	ONI or ANI Failure	13-23
13.3.9.3	Post-Announcement Calls	13-23
13.3.10	Databases	13-24
13.3.10.1	INDB	13-24
13.3.10.2	LIDB	13-26
13.3.10.3	LIDB and INDB Administration	13-27
13.3.10.4	Internal Tables	13-29
13.3.11	Administration	13-31
13.3.11.1	Billing Recording	13-31
13.3.11.2	Traffic Measurements	13-32
13.3.12	Report Subsystem	13-33
13.3.13	Transmission	13-33
13.3.14	Maintenance	13-33
13.3.15	System Interfaces	13-33
13.3.16	Service Standards	13-33
13.3.17	Reliability	13-33
13.3.18	Power	13-33
13.3.19	Equipment	13-33
13.3.20	Environment	13-33
13.3.21	Network Management	13-33
13.3.22	System Capacity	13-33
13.3.23	Synchronization	13-34
13.3.24	Documentation	13-34
13.4	Requirements Record	13-34
13.5	Feature Flow Diagram	13-34
References	References-1
Glossary	Glossary-1

List of Figures

Figure 1-1.	Dialing Instruction Call Flow Diagram (Sheet 1 of 3)	1–12
Figure 1-1.	Dialing Instruction Call Flow Diagram (Sheet 2 of 3)	1–13
Figure 1-1.	Dialing Instruction Call Flow Diagram (Sheet 3 of 3)	1–14
Figure 2-1.	Rate Information Call Flow Diagram	2–18
Figure 3-1.	Transfer CAMA Service Flow Diagram	3–7
Figure 4-1.	Details To Be Included in Noncoin Nonsent Paid Credit Requests . 4–16	
Figure 4-2.	Details To Be Included in Coin Refunds or Coin Credit Requests . 4–17	
Figure 4-3.	Credit Request Call Flow Diagram (Sheet 1 of 2)	4–18
Figure 4-3.	Credit Request Call Flow Diagram (Sheet 2 of 2)	4–19
Figure 5-1.	Proposed Trouble Record Format (Sheet 1 of 2)	5–15
Figure 5-2.	Proposed Trouble Record Format (Sheet 2 of 2)	5–16
Figure 5-3.	Trouble Reporting Feature Flow Diagram	5–18
Figure 6-1.	Flow Diagram of Calls From Nondialable Points	6–16
Figure 6-2.	Flow Diagram of Calls To Nondialable Points (Sheet 1 of 2) .	6–17
Figure 6-2.	Flow Diagram of Calls To Nondialable Points (Sheet 2 of 2) .	6–18
Figure 7-1.	Flow Diagram of Call Requesting LEC-Official and Employee Telephone Numbers	7–7
Figure 8-1.	Coin Line Identification Call Flow Diagram	8–6
Figure 9-1.	General Information Services Feature Flow Diagram	9–13
Figure 10-1.	Community Bulletin Board Feature Flow Diagram	10–9
Figure 11-1.	Information Source Access—Commercial Database Feature Flow Diagram	11–6
Figure 12-1.	Ringback Service Flow Diagram	12–5
Figure 13-1.	Hierarchical Relation of Intercept Service Options	13–2
Figure 13-2.	Charge Arrangement for Intercept Call Completion Service .	13–4
Figure 13-3.	Typical Network Arrangement for Intercept Services	13–6
Figure 13-4.	One-Stage Signaling for Intercept Call Completion	13–16
Figure 13-5.	Two-Stage Signaling for Intercept Call Completion	13–17
Figure 13-6.	An Example of Split-Referral Screen	13–23
Figure 13-7.	Intercept Service Flow Diagram (Sheet 1 of 3)	13–35
Figure 13-7.	Intercept Service Flow Diagram (Sheet 2 of 3)	13–36
Figure 13-7.	Intercept Service Flow Diagram (Sheet 3 of 3)	13–37

List of Tables

Table 2-1.	Time of Day (TOD)-DDD Station Rates	2-12
Table 2-2.	TOD Person Rates	2-13
Table 2-3.	Special Handling Rates	2-13
Table 4-1.	Credit Request Error Conditions to be Detected by Operator Subsystem Edit Checks	4-11
Table 4-1.	Credit Request Error Conditions to be Detected by Operator Subsystem Edit Checks (Continued)	4-12
Table 4-1.	Credit Request Error Conditions to be Detected by Operator Subsystem Edit Checks (Continued)	4-13
Table 4-1.	Credit Request Error Conditions to be Detected by Operator Subsystem Edit Checks (Continued)	4-14
Table 4-2.	Operator Keying Strategy	4-15
Table 5-1.	Example of Preset Fields for Operator-Initiated Trouble Report . . 5-11	
Table 5-2.	Example of Preset Fields for Customer-Initiated Trouble Report . . 5-11	
Table 5-3.	Example of Trouble Report Details Keyed by Operator	5-12
Table 5-4.	Example of Trouble Report Record Details	5-13
Table 6-1.	Traffic Measurements for Calls to Nondialable Points	6-15
Table 13-1.	Intercept Classes	13-7
Table 13-2.	Call Processing for End Offices With Circuit Associated Signaling 13-13	