

Contents

Preface	Preface-1
1. Introduction	1-1
1.1 Purpose and Scope	1-2
1.2 Audience	1-3
1.3 Document Approach and Evolution	1-4
1.3.1 Changes from Issue 1 to Issue 2	1-5
1.3.2 Changes from Issue 2 to Issue 3	1-5
1.4 Document Organization and Conventions	1-6
1.5 Requirements Terminology	1-7
1.6 Requirement Labeling Conventions	1-8
1.6.1 Numbering of requirement and related objects	1-8
1.6.2 Requirement and objective object identification	1-9
2. Basic Principles	2-1
2.1 TMN and the Telecommunications Network	2-1
2.2 Business Motivations	2-3
2.3 Technical Motivations	2-5
2.4 TMN Functional Architecture Overview	2-6
2.4.1 TMN Functional Architecture Framework	2-6
2.4.2 Management Functional Areas	2-7
2.4.3 TMN Layers and the TMN Functional Architecture Framework	2-8
2.4.4 TMN Function Blocks and Reference Points in a Functional Architecture Specification	2-10
2.5 TMN Information Architecture Overview	2-10
2.5.1 Information Models and Reference Points	2-11
2.5.2 TMN Layers and the TMN Information Architecture Framework	2-11
2.6 Graphical Representations of Functional Interactions and Data Flow	2-11
2.6.1 Generic Scenarios for Business Analysis	2-11
2.6.2 UML Constructs for Business and Systems Analysis	2-12
2.7 TMN Functional and TMN Information Architecture Specifications For Implementation	2-13
3. Requirements on Usage of FR-2869	3-1
4. Configuration Management	4-1
4.1 Network Planning and Engineering	4-3
4.1.1 BML	4-3
4.1.2 SML	4-4
4.1.3 NML	4-4
4.1.4 EML	4-4
4.1.5 NEL	4-4
4.2 Installation	4-5

4.2.1	BML	4-5
4.2.2	SML	4-5
4.2.3	NML	4-5
4.2.4	EML	4-6
4.2.5	NEL	4-6
4.3	Service Planning and Negotiation	4-6
4.3.1	BML	4-6
4.3.2	SML	4-7
4.3.3	NML	4-8
4.3.4	EML	4-8
4.3.5	NEL	4-8
4.4	Provisioning	4-8
4.4.1	BML	4-8
4.4.2	SML	4-9
4.4.3	NML	4-9
4.4.4	EML	4-11
4.4.5	NEL	4-12
4.5	Status and Control	4-13
4.5.1	BML	4-13
4.5.2	SML	4-13
4.5.3	NML	4-13
4.5.4	EML	4-13
4.5.5	NEL	4-14
4.6	Configuration Management Scenarios	4-14
4.6.1	Service Activation	4-14
4.6.2	Immediate Service Activation with Pre-Equipped Resources	4-24
4.6.3	Customer Request to Activate Capacity	4-29
4.6.4	Capacity Provisioning	4-33
4.6.5	Customer Request for Network Information	4-38
4.6.6	Logistics Scenario (Procurement and Management of Materials)	4-41
5.	Performance Management	5-1
5.1	Performance Quality Assurance	5-2
5.1.1	BML	5-2
5.1.2	SML	5-3
5.1.3	NML	5-3
5.1.4	EML	5-3
5.1.5	NEL	5-3
5.2	Performance Monitoring	5-3
5.2.1	BML	5-4
5.2.2	SML	5-4
5.2.3	NML	5-4
5.2.4	EML	5-4
5.2.5	NEL	5-5
5.3	Performance Management Control	5-5
5.3.1	BML	5-5

5.3.2	SML	5-5
5.3.3	NML	5-5
5.3.4	EML	5-6
5.3.5	NEL	5-6
5.4	Performance Analysis	5-6
5.4.1	BML	5-6
5.4.2	SML	5-6
5.4.3	NML	5-7
5.4.4	EML	5-7
5.4.5	NEL	5-7
5.5	Performance Management Scenarios	5-8
5.5.1	Traffic Analysis	5-8
5.5.2	Network Traffic Control	5-11
5.5.3	Customer-Related Traffic Control	5-14
5.5.4	Traffic QOS	5-16
5.5.5	Performance QOS Assessment	5-18
5.5.6	Performance Monitoring Proactive Maintenance	5-23
6.	Fault Management	6-1
6.1	Reliability, Availability, and Survivability Quality Assurance	6-3
6.1.1	BML	6-3
6.1.2	SML	6-3
6.1.3	NML	6-4
6.1.4	EML	6-4
6.1.5	NEL	6-4
6.2	Alarm Surveillance	6-4
6.2.1	BML	6-4
6.2.2	SML	6-5
6.2.3	NML	6-5
6.2.4	EML	6-5
6.2.5	NEL	6-5
6.3	Fault Localization	6-6
6.3.1	BML	6-6
6.3.2	SML	6-6
6.3.3	NML	6-6
6.3.4	EML	6-6
6.3.5	NEL	6-6
6.4	Fault Correction	6-7
6.4.1	BML	6-7
6.4.2	SML	6-7
6.4.3	NML	6-7
6.4.4	EML	6-7
6.4.5	NEL	6-7
6.5	Testing	6-8
6.5.1	BML	6-8
6.5.2	SML	6-8
6.5.3	NML	6-8

6.5.4	EML	6-9
6.5.5	NEL	6-9
6.6	Trouble Administration	6-9
6.6.1	BML	6-9
6.6.2	SML	6-9
6.6.3	NML	6-10
6.6.4	EML	6-10
6.6.5	NEL	6-11
6.7	Fault Management Scenarios	6-11
6.7.1	Customer Trouble Report	6-11
6.7.2	Network Detected Trouble	6-15
6.7.3	Fault Localization	6-19
6.7.4	Fault Correction	6-23
6.7.5	RAS Quality Assurance	6-28
7.	Accounting Management	7-1
7.1	Usage Measurement	7-3
7.1.1	BML	7-3
7.1.2	SML	7-3
7.1.3	NML	7-5
7.1.4	EML	7-6
7.1.5	NEL	7-6
7.2	Tariffing/Pricing	7-6
7.2.1	BML	7-6
7.2.2	SML	7-7
7.2.3	NML	7-8
7.2.4	EML	7-8
7.2.5	NEL	7-8
7.3	Collections and Finance	7-8
7.3.1	BML	7-8
7.3.2	SML	7-9
7.3.3	NML	7-11
7.3.4	EML	7-11
7.3.5	NEL	7-11
7.4	Enterprise Control	7-11
7.4.1	BML	7-11
7.4.2	SML	7-12
7.4.3	NML	7-12
7.4.4	EML	7-12
7.4.5	NEL	7-12
7.5	Accounting Management Scenarios	7-12
7.5.1	Periodic Billing and Collections	7-13
7.5.2	Interactive Billing and Collections	7-17
7.5.3	Pricing and Billing Process Set-Up	7-22
7.5.4	Enterprise Management	7-24
8.	Security Management	8-1
8.1	Prevention	8-4

8.1.1	BML	8-4
8.1.2	SML	8-4
8.1.3	NML	8-4
8.1.4	EML	8-4
8.1.5	NEL	8-5
8.2	Detection	8-5
8.2.1	BML	8-5
8.2.2	SML	8-5
8.2.3	NML	8-5
8.2.4	EML	8-6
8.2.5	NEL	8-6
8.3	Containment and Recovery	8-6
8.3.1	BML	8-6
8.3.2	SML	8-7
8.3.3	NML	8-7
8.3.4	EML	8-8
8.3.5	NEL	8-8
8.4	Security Administration	8-8
8.4.1	BML	8-8
8.4.2	SML	8-9
8.4.3	NML	8-10
8.4.4	EML	8-11
8.4.5	NEL	8-11
8.5	Security Management Scenarios	8-11
8.5.1	Establish/Change Privileges	8-11
8.5.2	Audit Detection of a Security Violation, Containment, and Recovery	8-14
9.	Intra-TMN and Inter-TMN Interactions	9-1
9.1	Intra-TMN Interactions	9-1
9.2	Inter-TMN Interactions	9-1
9.2.1	Evolving Business Models	9-2
9.2.2	Evolving TMN Reference Points	9-2
9.3	The Interaction Model of an Interface	9-4
9.3.1	Control "Style"	9-4
9.3.2	Interaction "Style"	9-5
9.3.3	Interaction Frequency	9-6
9.3.4	Time Sensitivity	9-6
9.3.5	Interaction "Quantity of Data"	9-7
9.3.6	Data Types and Structures	9-7
9.3.7	Synthesis of Components into an Interaction Model	9-7
9.4	Management Functional Areas	9-8
9.5	Levels of Data Abstraction	9-8
9.5.1	Nodal View	9-9
9.5.2	Network View	9-9
9.5.3	Service View	9-10
9.5.4	Business Rules/Policies View	9-10

- 10. Common Support Services and Non-Business Aware Considerations . . . 10-1
 - 10.1 Common Communications Functionality 10-2
 - 10.1.1 Principles for the DCN 10-3
 - 10.1.2 DCN Protocols 10-4
 - 10.1.2.1 Example DCN Protocol Specifications, Standard and Proprietary 10-4
 - 10.1.2.2 Transport Protocols for the DCN 10-5
 - 10.1.2.3 Application-Layer Protocols 10-6
 - 10.2 Message Communications Functionality 10-8
 - 10.3 Information Conversion Functionality 10-10
 - 10.4 Distribution Services 10-11
 - 10.4.1 Directory Services Functionality (Registration Services) . . 10-11
 - 10.4.2 Naming Services 10-12
 - 10.4.3 Advertising/Trading For Services Functionality 10-13
 - 10.4.4 Transaction Services 10-13
 - 10.5 Information Services Functionality 10-14
 - 10.5.1 Data Collection Services Functionality 10-14
 - 10.5.2 Logging and Journaling Services 10-15
 - 10.5.3 Data Management Functionality 10-15
 - 10.5.3.1 Classification of Data 10-15
 - 10.5.3.2 Data Management 10-18
 - 10.5.3.3 Administration of Data Schema 10-19
 - 10.6 Business Process Management 10-20
 - 10.7 Security 10-22
 - 10.7.1 Prevention Services 10-22
 - 10.7.2 Detection Security Services 10-24
 - 10.7.3 Authentication and Access Control Scenario 10-24
 - 10.7.4 NEL Alarm Detection of a Security Violation, Containment, and Recovery 10-26
 - 10.8 RAS Services 10-29
 - 10.8.1 Redundant Processors 10-29
 - 10.8.2 Redundant Non-Volatile Data Storage 10-29
 - 10.8.3 Redundant DCN 10-30
 - 10.9 User Support Functionality 10-30
 - 10.10 Systems Management Functionality 10-33
 - 10.11 Implementation Directions on Common Support Services 10-33
- 11. Using the TMN Functional and Information Frameworks 11-1
 - 11.1 Operations Management Design Meta-Requirements 11-1
 - 11.1.1 Capturing Operations Management Meta-requirements . . . 11-1
 - 11.1.2 Business Requirements View 11-2
 - 11.1.3 Information Modeling View 11-3
 - 11.1.4 Deployment View 11-5
 - 11.2 Scope of Operations Management Requirements 11-6
 - 11.3 Modeling Operations Management Information 11-7
 - 11.3.1 System versus Interface Modeling 11-8
 - 11.3.2 Granularity of Systems and Sub-Systems 11-10

11.3.3	Roles in Modeling Operations Management Information . . .	11-12
12.	Proposed Design Methodology for Operations Management	12-1
12.1	Application of UML to Operations Management	12-1
12.1.1	Process Flows	12-2
12.1.2	Interface Definitions	12-2
12.1.3	Database Access / Data Persistence Requirements	12-4
12.1.4	Deployable Components Requirements	12-5
12.1.5	Information Transformation Rules	12-7
12.2	Systems Development Strategy Along the Value Chain	12-8
12.2.1	Stakeholders' Value Chain over Systems Life Cycle	12-8
12.2.2	Reaping The Value in The Stakeholder Value Chain	12-10
Appendix A:	Cross Reference Tables	A-1
A.1	Interactions that Cross Between Management Functional Areas	A-1
A.2	Data Associated with the Management Functional Areas	A-6
Appendix B:	Analogous Functionality	B-1
B.1	Introduction	B-1
B.2	Example of Analogous Functionality: Alarm Correlation	B-1
B.2.1	Alarm Correlation and Filtering (EML)	B-2
B.2.2	Network Fault Event Correlation and Filtering	B-2
B.2.3	Pass-Through of Root Cause	B-2
Appendix C:	Methodology for Developing Business Process Scenarios Using TMN MAFs	C-1
C.1	Purpose and Scope	C-1
C.2	Introduction	C-1
C.3	Guiding Principles	C-2
C.4	The Scenario Development Process	C-3
C.5	A Practical Example	C-4
Appendix D:	TMN Conformance and Compliance	D-1
Appendix E:	MFA Matrices	E-1
References		References-1
Acronyms		Acronyms-1
Glossary		Glossary-1

List of Figures

Figure 2-1.	TMN Layers and Management Functional Areas	2-7
Figure 4-1.	Service Activation	4-15
Figure 4-2.	Immediate Service Activation with Pre-Equipped Resources	4-25
Figure 4-3.	Customer Request to Activate Capacity	4-30
Figure 4-4.	Capacity Provisioning for New and/or Existing Services	4-34
Figure 4-5.	Customer Request for Network Information	4-39
Figure 4-6.	Logistics	4-42
Figure 5-1.	Traffic Analysis	5-9
Figure 5-2.	Network Traffic Control	5-11
Figure 5-3.	Customer-Related Traffic Control	5-14
Figure 5-4.	Traffic QOS	5-17
Figure 5-5.	Performance QOS Assessment	5-19
Figure 5-6.	Performance Monitoring Proactive Maintenance	5-24
Figure 6-1.	Customer Trouble Report	6-12
Figure 6-2.	Network Detected Trouble	6-16
Figure 6-3.	Fault Localization	6-20
Figure 6-4.	Fault Correction	6-24
Figure 6-5.	RAS Quality Assurance	6-28
Figure 7-1.	Periodic Billing and Collections	7-14
Figure 7-2.	Interactive Billing and Collections	7-18
Figure 7-3.	Pricing and Billing Process Set-Up	7-22
Figure 7-4.	Enterprise Management	7-25
Figure 8-1.	Partitioning of TMN Security Functionality	8-1
Figure 8-2.	Establish/Change Privileges	8-12
Figure 8-3.	Audit Detection of a Security Violation, Containment, and Recovery	8-15
Figure 10-1.	Process Management Functionalities	10-21
Figure 10-2.	Authentication and Access Control	10-25
Figure 10-3.	NE Alarm Detection of a Security Violation, Containment, and Recovery	10-27
Figure 10-4.	Example of Interactions Between the User, OSFs, and WSFs	10-32
Figure 11-1.	Enterprise Business Process Decomposition and Flows	11-3
Figure 11-2.	External and Internal System and Subsystem Interfaces	11-5
Figure 11-3.	Physical Distribution of Components Among Multiple Platforms	11-6
Figure 11-4.	Internal (High-Level) System Model	11-8
Figure 11-5.	External (High Level) Interface Model	11-9
Figure 11-6.	(Internal) System and (External) Interface Models	11-10
Figure 11-7.	System Modeling Options	11-11
Figure 11-8.	Value Chain for an Operations Management System	11-13
Figure 12-1.	Process Flow	12-2
Figure 12-2.	Examples of Interface Definitions	12-3
Figure 12-3.	Database Access / Data Persistence	12-5
Figure 12-4.	Deployable Component	12-6

Figure 12-5. Information Transformation 12-7

List of Tables

Table 4-1.	Configuration Management	4-2
Table 5-1.	Performance Management	5-2
Table 6-1.	Fault Management	6-2
Table 7-1.	Accounting Management	7-2
Table 8-1.	Security Management	8-3
Table 12-1.	Operations Management System Artifacts and "Bins"	12-8
Table 12-2.	Example of Stakeholders and Development Life-Cycle Roles	12-9
Table A-1.	Interactions Between MFAs	A-1
Table A-2.	Data and Management Functional Area Cross-Reference Table	A-6