

Contents

1 Introduction

1.1 Purpose of Document	1-1
1.1.1 Reasons for GR-2981-CORE, Issue 2	1-1
1.2 Quality Program Analysis (QPA)	1-2
1.3 Scope	1-2
1.4 Requirements Terminology	1-3
1.5 Requirement Labeling Conventions	1-4
1.5.1 Numbering of Requirement and Related Objects	1-4
1.5.2 Requirement, Conditional Requirement, and Objective Identification . .	1-4

2 Engineering or Installation Services Provider Quality Program Elements

2.1 Management Commitment and Organization	2-1
2.2 Documentation of the Quality System	2-3
2.3 Control of Changes to the Process	2-3
2.4 Control of Procured Products or Services	2-4
2.5 Control of Equipment Design Change	2-5
2.6 Controls (In-Process)	2-5
2.7 Completed Item Inspection	2-6
2.8 Equipment Calibration and Maintenance	2-6
2.9 Control of Nonconforming Product or Services	2-7
2.10 Storage, Handling, and Packaging	2-7
2.11 Corrective Action Program	2-8
2.12 Quality Information	2-8
2.13 Collection and Analysis of Field Performance Data	2-9
2.14 Supplier Support Environment (Internal)	2-9
2.15 Supplier Support Environment (External)	2-10
2.16 Quality Improvement Program	2-11
2.17 Contract Review	2-11
2.18 Training	2-12
2.19 Statistical Techniques	2-12
2.20 Internal Quality Audits	2-13

Appendix A: References

Appendix B: Acronyms

Requirement-Object Index