

Contents

| | |
|--|-----------|
| Preface | Preface-1 |
| 1. Introduction | 1-1 |
| 1.1 Definition | 1-1 |
| 1.2 Background and Reasons for Reissue | 1-1 |
| 1.3 High-Level Feature Description | 1-3 |
| 1.4 Impact of Local Number Portability (LNP) | 1-3 |
| 1.5 Impact of FCC Payphone Compensation Order | 1-5 |
| 1.6 Requirements Terminology | 1-5 |
| 1.7 Requirement Labeling Conventions | 1-6 |
| 1.7.1 Numbering of Requirement and Related Objects | 1-6 |
| 1.7.2 Requirement, Conditional Requirement, and Objective Object Identification | 1-7 |
| 2. User Perspective | 2-1 |
| 3. Feature Requirements | 3-1 |
| 3.1 Feature Operations | 3-1 |
| 3.1.1 End Office (EO)/SSP | 3-1 |
| 3.1.1.1 Detection of Toll-Free Calls at EO/SSP | 3-1 |
| 3.1.1.2 Processing of Database Query | 3-2 |
| 3.1.1.3 Routing Toll-Free Calls | 3-3 |
| 3.1.1.4 Tandem Function for Toll-Free Calls | 3-10 |
| 3.1.2 Access Tandem (AT)/SSP | 3-11 |
| 3.1.2.1 Detection of Toll-Free Calls at AT/SSP | 3-11 |
| 3.1.2.2 Processing of Database Query | 3-21 |
| 3.1.2.3 Routing Toll-Free Calls | 3-21 |
| 3.1.3 Database Query Processing | 3-22 |
| 3.1.4 Database Response Processing | 3-28 |
| 3.1.5 Release Treatment | 3-45 |
| 3.1.6 Interrupt Treatment | 3-45 |
| 3.1.7 Error Treatment and Abnormal Events | 3-45 |
| 3.1.7.1 Cannot Be Completed as Requested | 3-46 |
| 3.2 Internal Call Processing Controls | 3-49 |
| 3.2.1 Connections | 3-49 |
| 3.2.2 Class of Service | 3-49 |
| 3.2.3 Code Interpretation | 3-49 |
| 3.2.4 Screening | 3-49 |
| 3.2.5 Routing | 3-50 |
| 3.2.6 Charge Treatment Determination | 3-51 |
| 3.2.7 Overload | 3-51 |
| 3.3 Signaling | 3-51 |
| 3.3.1 Customer Loop | 3-51 |
| 3.3.2 Customer Signaling | 3-51 |
| 3.3.3 Intersystem DC Signaling | 3-51 |

| | | |
|--|---|------|
| 3.3.3.1 | Between End Office and AT/SSP | 3-51 |
| 3.3.3.2 | Between SSP and IXCs | 3-52 |
| 3.3.3.3 | IntraLATA Calls Routed via the LEC or Other Non-IXC | 3-53 |
| 3.3.4 | Intersystem AC Signaling | 3-54 |
| 3.3.5 | Operator Service Signaling | 3-55 |
| 3.3.6 | Common Channel Signaling | 3-55 |
| 3.3.6.1 | Between SSP and SCP | 3-55 |
| 3.3.6.2 | End Office to AT/SSP | 3-55 |
| 3.3.6.3 | SSP to IXC | 3-55 |
| 3.3.6.4 | SSP to LEC or Other Carrier (Intranetwork) . . . | 3-55 |
| 3.4 | Transmission | 3-55 |
| 3.5 | Administration | 3-56 |
| 3.5.1 | Service Changes | 3-56 |
| 3.5.1.1 | Telephone Company (System) | 3-56 |
| 3.5.1.2 | Customer | 3-58 |
| 3.5.2 | Installation | 3-58 |
| 3.5.3 | Modification or Retrofit | 3-58 |
| 3.5.4 | Person/System Interface | 3-58 |
| 3.5.5 | Traffic Measurements | 3-58 |
| 3.5.6 | Maintenance Measurements | 3-58 |
| 3.5.7 | Network Management | 3-61 |
| 3.5.7.1 | Controls for Excessive Calling to a Vacant Code or from a Nonpurchased NPA | 3-61 |
| 3.5.7.2 | Controls for SCP Overloads | 3-62 |
| 3.5.7.3 | Mass Calling Controls | 3-62 |
| 3.5.7.4 | SMS-Initiated Controls | 3-63 |
| 3.5.7.5 | ACG Control Mechanics | 3-64 |
| 3.5.7.6 | Effect of POTS Controls | 3-65 |
| 3.5.7.7 | Sequence of Controls | 3-65 |
| 3.5.7.8 | Network Traffic Management Data | 3-66 |
| 3.5.8 | Automatic Message Accounting (AMA) | 3-68 |
| 3.5.8.1 | AMA Record Generation | 3-68 |
| 3.5.8.2 | AMA Format Requirements | 3-71 |
| 3.5.9 | Quantities | 3-85 |
| 3.5.10 | Data Items and Usage | 3-85 |
| 3.6 | Maintenance | 3-85 |
| 3.6.1 | Test Queries | 3-85 |
| 3.7 | Performance | 3-86 |
| 3.8 | Interactions | 3-86 |
| 3.9 | Limitations and Restrictions | 3-87 |
| 3.10 | Timing and Tolerances | 3-87 |
| Appendix A: MTP and SCCP Message Formats | | A-1 |
| A.1 | Introduction | A-1 |
| A.2 | MTP Message Formats | A-2 |
| A.3 | SCCP Message Formats | A-3 |

| | | |
|----------------------|--|--------------|
| A.3.1 | Overview | A-3 |
| A.3.2 | SCCP Information for Invoke Messages Sent by the SSP . . . | A-6 |
| A.3.3 | SCCP Information for Invoke Messages after STP Handling . | A-9 |
| A.3.4 | SCCP Information for Response Messages from the Database | A-12 |
| A.3.5 | SCCP Information for Response Messages from the SSP . . | A-14 |
| Appendix B: | TCAP Message Formats for Toll-Free Service | B-1 |
| B.1 | Formatting Principles | B-1 |
| B.1.1 | General | B-1 |
| B.1.2 | Transaction Capabilities Messages | B-2 |
| B.2 | Parameter Formats and Codes | B-9 |
| B.2.1 | Data Element Identifiers | B-9 |
| B.2.2 | Package Type Identifier | B-10 |
| B.2.3 | Transaction ID | B-10 |
| B.2.4 | Component Type Identifier | B-11 |
| B.2.5 | INVOKE/Correlation ID | B-11 |
| B.2.5.1 | Component ID Length | B-11 |
| B.2.6 | Operation Code | B-12 |
| B.2.7 | Error Code | B-14 |
| B.2.8 | Problem Code | B-15 |
| B.2.9 | Automatic Call Gap Indicators | B-16 |
| B.2.10 | Standard Announcement | B-18 |
| B.2.11 | Digits (National TCAP/Private TCAP) | B-19 |
| B.2.12 | Originating Local Access and Transport Area (LATA) . . . | B-21 |
| B.2.13 | Standard User Error Code | B-21 |
| B.2.14 | Problem Data | B-22 |
| B.2.15 | Service Key | B-22 |
| B.2.16 | Originating Station Type | B-22 |
| B.2.17 | Billing Indicators | B-23 |
| B.2.18 | Echo Data | B-23 |
| B.2.19 | Termination Indicators | B-24 |
| B.2.20 | Connect Time | B-25 |
| B.2.21 | CIC Expansion Indicator | B-25 |
| B.3 | Transaction Capabilities Signaling Procedures for Toll-Free Service | B-26 |
| B.4 | TCAP Message Formats | B-43 |
| B.4.1 | Database Query | B-43 |
| B.4.2 | Database Response-Routing Instructions | B-48 |
| B.4.3 | Database Response-Announcement | B-55 |
| B.4.4 | Database Response-Return Error Message | B-60 |
| B.4.5 | Database Response-Reject Message | B-62 |
| B.4.6 | SSP Termination Information Message | B-64 |
| B.4.7 | SSP Report Error Message | B-66 |
| B.4.8 | SSP Reject Message | B-69 |
| References | References | References-1 |

Glossary Glossary-1
Requirement-Object Index ROI-1

List of Figures

| | | |
|--------------|---|-------|
| Figure 3-1. | Toll-Free Service Architecture | 3-89 |
| Figure 3-2. | IXC Access from EAEO/SSP via an Access Tandem | 3-90 |
| Figure 3-3. | IXC Access from EAEO/SSP via an Access Tandem MF Signaling Sequence | 3-91 |
| Figure 3-4. | IXC Access from EAEO/SSP via an Access Tandem SS7 Signaling Sequence | 3-92 |
| Figure 3-5. | IXC Access from AT/SSP via an EAEO | 3-93 |
| Figure 3-6. | IXC Access from AT/SSP via an EAEO MF Signaling Sequence | 3-94 |
| Figure 3-7. | IXC Access from AT/SSP via an EAEO SS7 Signaling Sequence | 3-95 |
| Figure 3-8. | IXC Access from AT/SSP via Non-EAEO with ANI | 3-96 |
| Figure 3-9. | IXC Access from AT/SSP via Non-EAEO with ANI MF (to AT) and SS7 (to IXC) Signaling Sequence | 3-97 |
| Figure 3-10. | IXC Access from AT/SSP via Non-EAEO without ANI | 3-98 |
| Figure 3-11. | IXC Access from SSP via Non-EAEO without ANI MF (to SSP) and SS7 (to IXC) Signaling Sequence | 3-99 |
| Figure 3-12. | IXC Access from AT/SSP from Non-EAEO via Tandem | 3-100 |
| Figure 3-13. | IXC Access from AT/SSP from Non-EAEO via CAMA Tandem MF (to AT) and SS7 (to IXC) Signaling Sequence | 3-101 |
| Figure B-1. | Formatting Principles — Transaction Capabilities | B-3 |
| Figure B-2. | Use of Length Indicators (Sheet 1 of 2) | B-4 |
| Figure B-2. | Use of Length Indicators (Sheet 2 of 2) | B-5 |

List of Tables

| | | |
|-------------|--|------|
| Table 3-1. | Network Management Control Gap Interval Measures | 3-87 |
| Table 3-2. | Network Management Control Duration Levels | 3-88 |
| Table A-1. | MTP Message Information | A-2 |
| Table A-2. | SCCP Unitdata Message Information | A-4 |
| Table A-3. | SCCP Information for Invoke Messages Sent by SSP | A-7 |
| Table A-4. | SCCP Information for Invoke Messages after Global Title Translation | A-10 |
| Table A-5. | SCCP Information for Response Messages Returned from the SCP | A-12 |
| Table A-6. | SCCP Information for Response Messages from the SSP | A-14 |
| Table B-1. | Initial Query from SSP | B-5 |
| Table B-2. | Response Containing Routing Information | B-6 |
| Table B-3. | Invoke (ACG) | B-6 |
| Table B-4. | Response Containing Return Result (Termination) | B-7 |
| Table B-5. | Response Containing Return Error | B-7 |
| Table B-6. | REJECT Message | B-8 |
| Table B-7. | INVOKE (Play Announcement) | B-8 |
| Table B-8. | Error Message from SSP | B-8 |
| Table B-9. | TCAP Information for Database Query Message (Sheet 1 of 3) | B-43 |
| Table B-9. | TCAP Information for Database Query Message (Sheet 2 of 3) | B-44 |
| Table B-9. | TCAP Information for Database Query Message (Sheet 3 of 3) | B-45 |
| Table B-10. | TCAP Information for Database Response-Routing Instructions Message (Sheet 1 of 3) | B-48 |
| Table B-10. | TCAP Information for Database Response-Routing Instructions Message (Sheet 2 of 3) | B-49 |
| Table B-10. | TCAP Information for Database Response-Routing Instructions Messages (Sheet 3 of 3) | B-50 |
| Table B-11. | TCAP Information for Database Response-Announcement Message (Sheet 1 of 2) | B-56 |
| Table B-11. | TCAP Information for Database Response-Announcement Message (Sheet 2 of 2) | B-57 |
| Table B-12. | TCAP Information for Database Response-Return Error Message | B-60 |
| Table B-13. | TCAP Information for Database Response-Reject Message | B-62 |
| Table B-14. | TCAP Information for SSP Termination Information Message | B-64 |
| Table B-15. | TCAP Information for SSP Report Error Message | B-67 |
| Table B-16. | TCAP Information for SSP Reject Message | B-69 |