

# Statistical Process Control Program Generic Requirements

## Contents

1. INTRODUCTION .....	1-1
1.1 Purpose of Document .....	1-1
1.2 Scope .....	1-2
1.3 Explanation of Requirements Terminology .....	1-3
2. THE ELEMENTS .....	2-1
2.1 Management Commitment and Organization .....	2-1
2.2 Quality Characteristics and Measurements .....	2-2
2.3 Graphical Tools .....	2-3
2.4 Sample Size and Sampling Interval .....	2-8
2.5 Graphical Display of Results .....	2-9
2.6 Specifications and Control Limits .....	2-10
2.7 Process Capability Study .....	2-10
2.8 Reproducibility and Repeatability of Data .....	2-11
2.9 Corrective Action .....	2-11
2.10 Awareness and Training .....	2-12
3. GLOSSARY .....	3-1
4. REFERENCES .....	4-1



## List of Figures

Figure 1.	Example of Flowchart .....	3-3
Figure 2.	Checksheet .....	3-4
Figure 3.	Histogram .....	3-4
Figure 4.	Scatterplot .....	3-5
Figure 5.	Control Chart .....	3-5
Figure 6.	Cause-and-Effect .....	3-6
Figure 7.	Pareto Diagram .....	3-6