

Contents

NOTICE OF LIMITATION	iii
List of Figures	vii
List of Tables	ix
1. INTRODUCTION	1-1
2. OVERVIEW OF SMS	2-1
2.1 Number Administration	2-1
2.2 Service Definition	2-1
2.3 Service Control and Support	2-1
3. USING AUTOMATED WORK FLOWS	3-1
4. SMS GENERAL PROCEDURES	4-1
4.1 General Principles of Operation	4-1
4.2 IMS Logon	4-11
4.3 SMS Logon	4-15
4.4 SMS Password Change	4-16
4.5 SMS and IMS Logoff	4-19
4.6 Glossary	4-20
5. 800 NUMBER ADMINISTRATION	5-1
5.1 Number Status	5-1
5.2 Number Status Changes	5-2
5.3 Open/Closed NXXs	5-4
5.4 Duplicate Numbers	5-4
5.5 Radio Common Carrier Numbers	5-4
5.6 Number Search (NUS)	5-5
6. 800 SERVICE CUSTOMER RECORDS	6-1
6.1 Customer Administrative Data (CAD)	6-1
6.2 Input Format For CAD Keys	6-1
6.3 Important Fields on the CAD Screen	6-2
6.4 Validation and Status of a Customer Record	6-3
6.5 Permissions	6-6
6.6 Parts of CAD	6-7
6.7 Creating an Initial CAD	6-7
6.8 Examples of an Initial CAD	6-10
6.9 Adding Areas Information (AREAS Part of CAD)	6-20
6.10 Adding Listing Entries (DAINFO Part of CAD)	6-23
6.11 Service Changes After Creation of Initial CAD	6-25
6.12 Copying a CR	6-31

List of Figures

Figure 4-1	Sample Screen Format	4-2
Figure 4-2	Logon Screen	4-4
Figure 4-3	Main Menu	4-5
Figure 4-4	Customer Administrative Data (CAD) Key Screen	4-6
Figure 4-5	Customer Record Selection (REC)	4-6
Figure 4-6	Customer Administrative Data (CAD Basic)	4-7
Figure 4-7	Sample IMS Logon Screen	4-12
Figure 4-8	Sample IMS Logon Screen with rejected SIGN-ON message	4-13
Figure 4-9	Sample IMS Password Change Screen	4-13
Figure 4-10	Sample Security Complete Message on IMS Logon Screen	4-14
Figure 4-11	Logon Screen	4-15
Figure 4-12	SMS Password Change (PWC)	4-17
Figure 5-1	Number Administration Status Changes	5-3
Figure 5-2	Number Search Key Screen	5-5
Figure 5-3	Sample NUS After A Search	5-7
Figure 5-4	Search for Any Spare Number	5-9
Figure 5-5	Search for Five Spare Numbers in a Specific NXX	5-10
Figure 5-6	Search for Specific 800 Number	5-11
Figure 5-7	Search for a Spare Number with the Last Two Digits Specified	5-12
Figure 5-8	Search for Any Ten Contiguous Spare Numbers	5-13
Figure 5-9	Search for Ten Spare Numbers With Partly Specified Line Number	5-14
Figure 5-10	Search, Starting From NXX 221, For Ten Spare Numbers	5-15
Figure 5-11	Search from Line Number 2999 for Any Ten Spare Numbers	5-16
Figure 5-12	Search Screen With Ten Spare Numbers	5-17
Figure 5-13	Number Administration Menu (NUM)	5-18
Figure 5-14	Reservation of Selected Numbers	5-19
Figure 5-15	Completed Reservation of Selected Numbers	5-19
Figure 6-1	Customer Administrative Data (CAD Basic) Screen	6-3
Figure 6-2	General Sequence of STATUS changes	6-5
Figure 6-3	Competing Intrastate Service	6-11
Figure 6-4	Noncompeting Combined Service	6-12
Figure 6-5	CAD AREAS Part	6-21
Figure 6-6	CAD DAINFO Part	6-24
Figure 6-7	Insertion of a CAD	6-26
Figure 6-8	Result of the Insertion of a CAD	6-26
Figure 6-9	Customer Record Selection (REC)	6-28

List of Tables

Table 5-1	Number Search Parameters	5-6
Table 5-2	NUS Status Information Fields	5-20
Table 6-1	CAD BASIC Fields	6-13
Table 6-2	CAD AREAS Fields	6-23